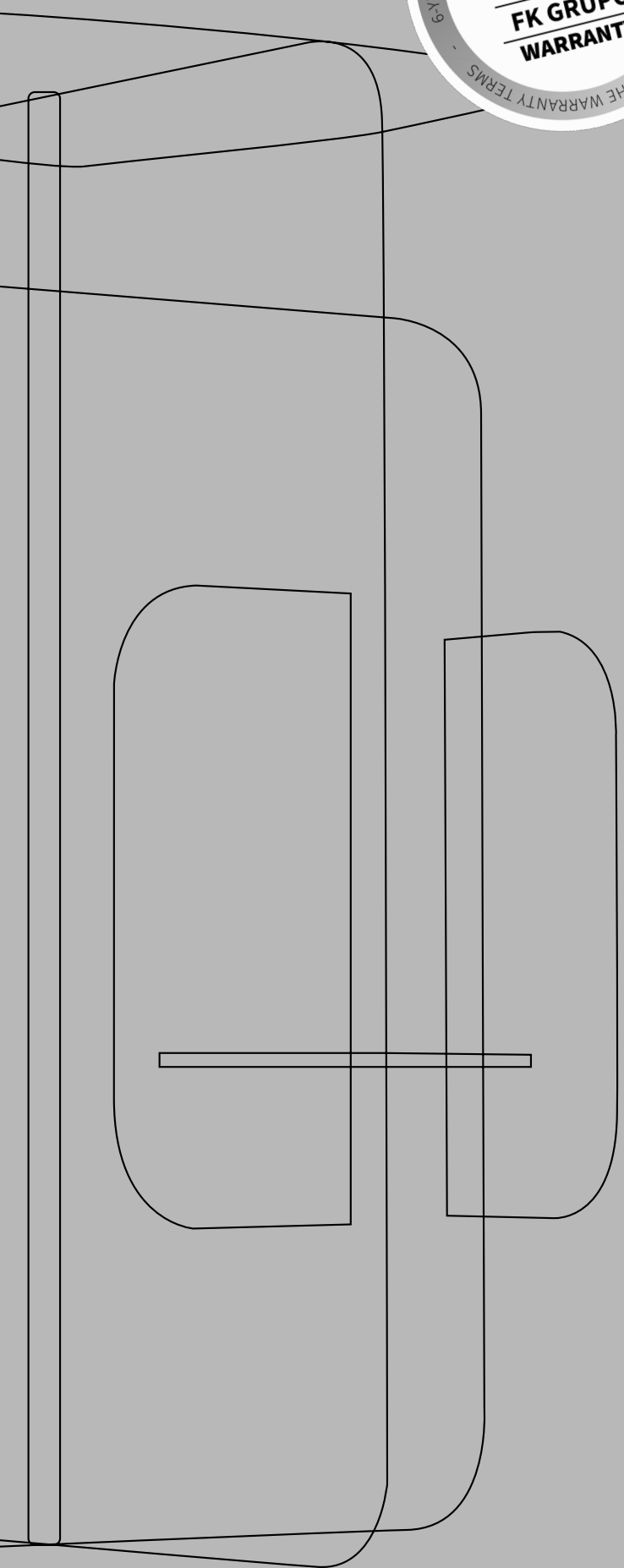
fk grupo

6 YEAR FK GRUPO WARRANTY

6-YEAR WARRANTY AGAINST MANUFACTURING DEFECTS — PLEASE REFER TO THE WARRANTY TERMS



warranty TERMS

TABLES

CABINETS

PEDESTALS

WORKSTATIONS

FK GRUPO WARRANTY TERMS

Article 26, II, of Law No. 8.078/90 establishes a period of 90 (ninety) days to claim for apparent defects or defects that are easily identifiable in durable goods, and this statutory warranty is already included within the periods indicated below.

1. Warranty for tables, cabinets,pedestals, and workstations

Product Category – Tables, cabinets, pedestals, and workstations	*Warranty*
• Metal structure with load-bearing function	06 years
• Fixed base (wood) • Wooden structure with load-bearing function • Wood components • Wooden doors and partitions • Casters and glides • Wooden top	18 months
• Electrical activation components from the FDESK Line	12 months
• Other components	Statutory Warranty

The warranty is granted based on use for 8 (eight) working hours per day and provided that the recommendations for use, maintenance, and safety available at https://fkgrupo.com/biblioteca/ are followed. The warranty period begins on the date the sales invoice is issued to the first purchaser, regardless of any subsequent transfer to third parties. For use outside these specifications, the warranty period shall be adjusted proportionally to the daily duration of use.

FK Grupo guarantees the availability of replacement parts throughout the product's useful life. The warranty for any replaced parts shall expire at the same time as the warranty for the original parts.

This warranty certificate **DOES NOT COVER:**

• Defects and/or damage occurring during transportation, handling, storage, installation, or assembly performed by third parties or the owner;
• Damage caused by accidents, falls, incidents, or natural events;
• Damage caused by termites, insects, wood-boring pests, or other infestations;
• Alterations and/or modifications made to the original product configuration by third parties or the owner;

• Materials subject to wear and tear through normal use, such as upholstery, mesh, paint (including paints and varnishes), cushioning materials, and casters, are not covered by this warranty. These items are subject only to the statutory 90-day warranty.
• Deformation of wooden components caused by exposure to moisture;
• Foam deformation of up to 10% in the seat and backrest is considered normal due to the rupture of the polyurethane microcells.
• Upholstery or finishing materials supplied by third parties;
• Damage of any kind to components and upholstery subject to friction or pressure resulting from improper use of the product;
• Damage caused by improper efforts or damage caused by fire, cuts, scratches, or misuse of the product by the customer;
• Damage caused by exposure to weather conditions, outdoor use, or issues related to inadequate environmental conditions, such as uneven floors, excessive moisture, among others;
• Worn finishes, parts, or components damaged due to intensive use or exposure to adverse conditions, oxidation, or corrosion caused by cleaning products or maintenance performed with unsuitable products;
• Stains caused by chemical agents during product cleaning or marks resulting from the use of sharp objects or similar items by the owner or third parties.

We recommend maintaining a preventive maintenance program, including the cleaning and proper care of our products. Visit our website and check out our tips at http://fkgrupo.com/biblioteca/.

Warranty conditions may vary according to the commercial agreement established with business partners.

The manufacturer shall be responsible for the shipping costs of warranty replacement components only to the address indicated on the sales invoice of FK Grupo's resellers/distributors. Shipments to addresses other than the one stated on the invoice shall be the responsibility of the resellers/distributors.

This warranty term does not apply to products purchased through the MoldKit Express platform. For these products, the warranty terms are available on the website http://fkgrupo.com/biblioteca/ and on the platform itself.

In the event of a manufacturing defect, the end consumer must contact the company from which the product was purchased, providing the sales invoice.

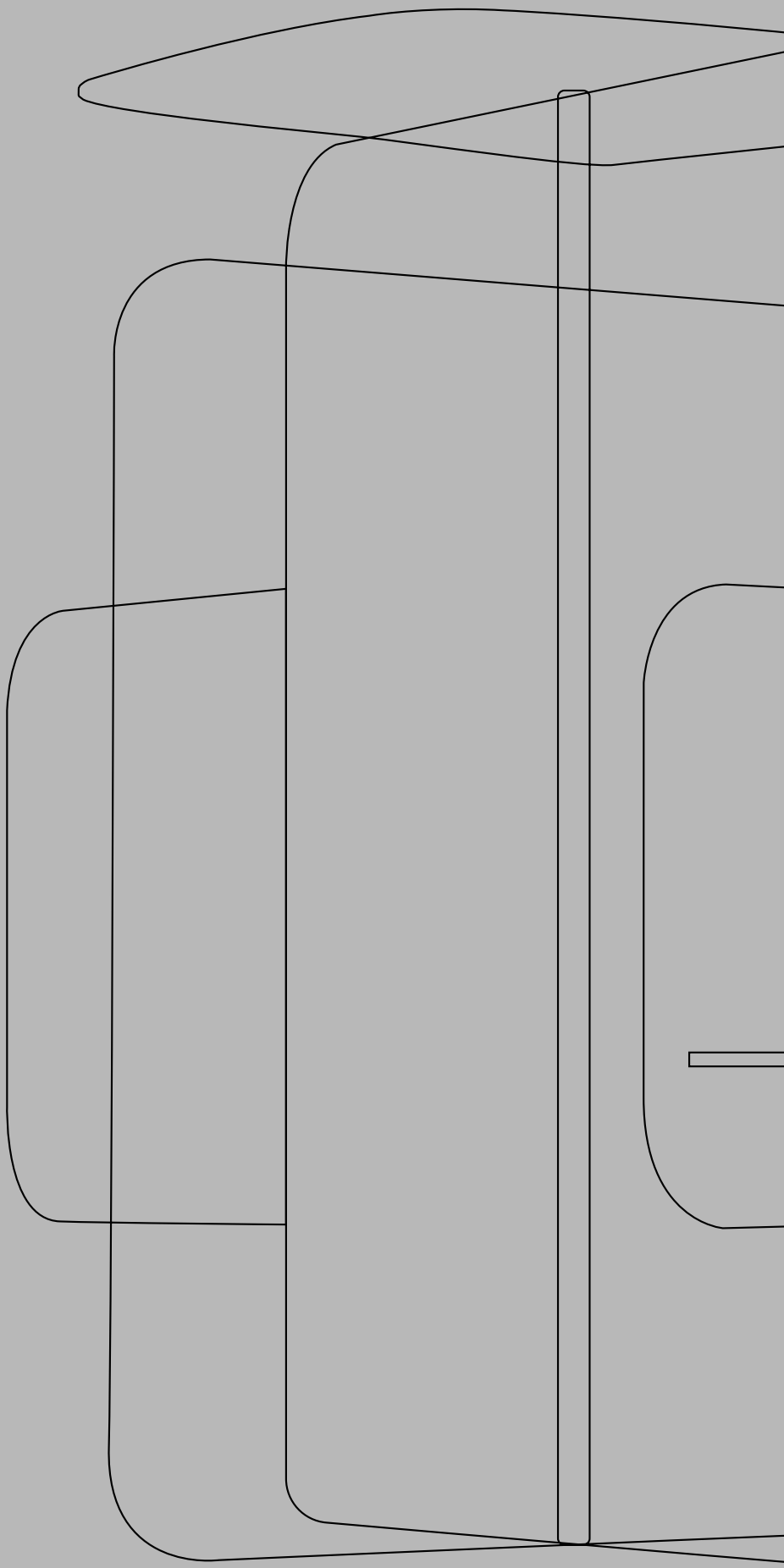
fk grupo

maxdesign

frisokar

WELLNESS
AMBIENTES DE SAÚDE

Arkhé

KOKUYO

fkasa